



VfL WOLFSBURG

Terms and Conditions VfL-Bolzwerk (as of 30.07.2025)

1. Scope of the Terms and Conditions

VfL Wolfsburg-Fußball GmbH, located at In den Allerwiesen 1 in 38446 Wolfsburg (VfL Wolfsburg), operates indoor sports courts at the "Fitnessland" facility in the Allerpark for rental to corporate sports groups, clubs, and private groups. The name "VfL-Bolzwerk" is used; if reference is made to VfL-Bolzwerk in these Terms and Conditions, this refers to VfL Wolfsburg-Fußball GmbH.

These Terms and Conditions apply to the legal relationships between VfL Wolfsburg and the tenants, teammates, or spectators (visitors) established with regard to or in connection with the use of VfL-Bolzwerk.

These Terms and Conditions do not apply to training camps, festivals, adventure match days, development training sessions, and coaching courses offered by VfL Wolfsburg as part of the VfL Football School, which are held at the VfL-Bolzwerk facility. The Terms and Conditions of the VfL Football School apply there (link).

2. Opening Hours

The opening hours of VfL-Bolzwerk can be found on the website. Special opening hours by prior arrangement, at least 7 days before the desired date.

3. Booking

Bookings can only be made via the booking mask at shop.vfl-wolfsburg.de. By submitting the booking request, the booking party makes a legally binding offer to conclude a rental agreement, which is subject to the general terms and conditions of VfL Wolfsburg-Fußball GmbH for the VfL-Bolzwerk. VfL Wolfsburg will immediately confirm receipt of the booking online to the booking party. This confirmation does not constitute acceptance of the offer, rather it is subject to the availability of the booked times and the consideration

of special circumstances (e.g., outstanding payment items, ban on entry). The contract based on these terms and conditions is only concluded by sending an order confirmation via email.

Payment is made following the booking process using one of the offered payment methods.

If the customer grants VfL Wolfsburg a SEPA direct debit mandate, the direct debit will only be collected after receipt of the booking confirmation via email and will be notified to the customer at least one business day before collection. An invoice for the booking will be issued to the customer upon request.

The customer agrees to ensure sufficient funds are available in the account. If the bank account is insufficient when the direct debit is processed, VfL Wolfsburg will charge a fee of €6. The contractual partner is free to prove that lower or no damage was incurred.

VfL-Bolzwerk reserves the right to change the allocated space. VfL-Bolzwerk also reserves the right to use reserved spaces for special purposes, as long as the tenant is notified of the use at least 48 hours in advance.

In the event of force majeure, particularly in the event of an official ban on operations, VfL Wolfsburg reserves the right to cancel the VfL-Bolzwerk booking. In this case, VfL Wolfsburg will refund the booking fee within 14 days of notification of the cancellation.

4. Prices

Prices can be viewed on the VfL Wolfsburg-Fußball GmbH website. Lighting for the indoor courts, as well as the use of changing rooms, showers, and restrooms, are included in the booking price. A match ball and bibs will be provided free of charge for the duration of the match. A



VfL WOLFSBURG

valid ID card must be left as a deposit, which will be returned upon return of the equipment.

5. Duration

The booking fee is calculated per 60-minute unit. Game times begin on the hour and half hour. Each team must ensure that they finish playing in time so that the new team can start on time. If you wish to play beyond the booked time, half the regular hourly rate will be charged.

6. Withdrawal

Bookings can only be canceled by phone (+49 5361-8903-469) or email (bolzwerk@vfl-wolfsburg.de) up to 48 hours before the start of the game. If canceled within the deadline, the payment obligation is waived, and any payments already made will be refunded. A withdrawal made later than this date are not possible. The booking party is therefore obligated to pay in full. Likewise, the booking party is obligated to pay in full if the booked time is not used.

7. House Rules

By entering the VfL-Bolzwerk hall, visitors acknowledge the VfL-Bolzwerk house rules:

(1) No liability is assumed for lost items on the court-area or in the VfL-Bolzwerk locker rooms.

(2) Use of the facility is at your own risk. This applies in particular to injuries sustained during play.

(3) Every visitor to the VfL-Bolzwerk must follow the instructions of VfL Wolfsburg or Fitnessland staff.

(4) Parents are responsible for their children. For groups with minors (school classes, children's birthday parties, etc.), the accompanying adult is liable.

(5) All facilities must be treated in a functional and careful manner. The respective tenant of the court reservation is fully liable for any damage caused intentionally or through improper use or negligence by visitors.

(6) The posting of posters and the distribution of advertising/flyers, etc., requires the prior express approval of VfL Wolfsburg-Fußball GmbH.

(7) Lost property must be handed in immediately at the reception desk.

(8) Alcoholic beverages and glass bottles are not permitted.

(9) Playing music is not permitted in the VfL-Bolzwerk.

(10) Smoking is not permitted in the VfL-Bolzwerk.

(11) Entering and playing on the courts is only permitted with suitable footwear (trainers, multi-stud shoes, or studded shoes). The wearer of the footwear is liable for any damage caused to the artificial turf. Cleaning footwear in the locker room and restrooms is prohibited.

8. Events, corporate events, and tournaments

Events, corporate events, and tournaments must be requested in advance at bolzwerk@vfl-wolfsburg.de. The VfL Bolzwerk Terms and Conditions generally apply to these events. Any special rules must be agreed upon with the VfL Wolfsburg-Fußball GmbH management.

9. House Rules and Exclusion of Liability

VfL Wolfsburg-Fußball GmbH - and persons designated by - exercise the rights of the landlord.

Claims for damages by visitors or the tenant, regardless of the legal basis, are excluded unless VfL Wolfsburg is strictly liable, e.g., in cases of intent, gross negligence, injury to life, body and health, and breach of obligations whose fulfillment is essential for the proper execution of the contract, the breach of which jeopardizes the achievement of the contract's purpose, and upon whose compliance visitors regularly rely (essential contractual obligations).

However, a claim for damages for the breach of essential contractual obligations is limited to the foreseeable damage



VfL WOLFSBURG

typical for the contract, unless intent or gross negligence is present.

VfL Wolfsburg is not liable for damages resulting from the visitors' own misconduct. The same applies to damages resulting from the misconduct of another visitor.

10. Violations/Breach of the Terms and Conditions

If the terms and conditions are violated, the operator may prohibit further use of the facility and ban the person violating these terms and conditions from entering the premises without obligation to refund the rental price. The assertion of further claims remains pending.

11. Data Protection

Information about the processing of personal data by VfL Wolfsburg-Fußball GmbH in connection with the VfL-Bolzwerk services, including the rights of data subjects under the DSGVO and the contact details of VfL Wolfsburg's data protection officer, can be found in the privacy policy available at www.vfl-wolfsburg.de/datenschutz.

12. Contact Address

Declarations of withdrawal, contradictions, other information relevant to these Terms and Conditions, and all matters related to VfL-Bolzwerk can be addressed to VfL Wolfsburg using the following contact details:

VfL Wolfsburg-Fußball GmbH

In den Allerwiesen 1

38446 Wolfsburg

Email: bolzwerk@vfl-wolfsburg.de

Telephone: +49 5361 8903 469 (Charges apply to German landlines depending on the provider)

www.vfl-wolfsburg.de

13. Final Provisions

Choice of Law: The mandatory legal provisions of the country in which the customer is habitually resident shall apply. Otherwise, German law shall apply. The application of the United Nations

Convention on Contracts for the International Sale of Goods (CISG) is excluded.

Place of Performance: The sole place of performance for delivery, service, and payment is the registered office of the Club.

Place of Jurisdiction: The place of jurisdiction for all disputes arising from or in connection with these Terms and Conditions and/or their validity or legal transactions based on these Terms and Conditions is the registered office of the Club, unless the customer is a consumer.

Dispute Resolution: VfL Wolfsburg is neither obligated nor, in principle, willing to participate in dispute resolution proceedings a consumer arbitration board within the meaning of the VSBG.

Language: The contract language is German.

VfL Wolfsburg is entitled to engage third parties to fulfill its contractual obligations.

Should individual provisions of these Terms and Conditions be invalid or unenforceable or become invalid or unenforceable after conclusion of the contract, the validity of the remaining provisions shall remain unaffected. In place of the ineffective or unenforceable provision, the parties shall agree on an effective and enforceable provision whose effects come closest to the economic objective that the contracting parties pursued with the ineffective or unenforceable provision.