

General Terms and Conditions of VfL Wolfsburg-Fußball GmbH for the VfL-Bolzwerk (GTC) (as of 01.07.2026)

1. Scope of Application of these GTC

VfL Wolfsburg-Fußball GmbH, located at In den Allerwiesen 1 in 38446 Wolfsburg Germany, registered in the Commercial Register of the Local Court (Amtsgericht) of Braunschweig under HRB 100486, VAT ID No. DE213017468, legally represented by its management (the "Club"), operates indoor sports courts at the "Fitnessland" facility in the Allerpark for rental to corporate sports groups, clubs, and private groups. The name "VfL-Bolzwerk" is used; if reference is made to VfL-Bolzwerk in these Terms and Conditions, this refers to VfL Wolfsburg-Fußball GmbH.

These Terms and Conditions apply to the legal relationships between VfL Wolfsburg and the tenants, teammates, or spectators (visitors) established with regard to or in connection with the use of VfL-Bolzwerk.

These Terms and Conditions do not apply to training camps, festivals, adventure match days, development training sessions, and coaching courses offered by the Club as part of the VfL Football School, which are held at the VfL-Bolzwerk facility. The Terms and Conditions of the VfL Football School apply there.

2. Opening Hours

The opening hours of VfL-Bolzwerk can be found on the website. Special opening hours only apply by prior arrangement, at least 7 days before the desired date.

3. Booking; Payment; Special Events; Amendments

3.1 Booking: Bookings can only be made via the booking mask at shop.vfl-wolfsburg.de or via E-Mail (bolzwerk@vfl-wolfsburg.de). By submitting the booking request, the booking party makes a legally binding offer to conclude a rental

agreement, which is subject to the general terms and conditions of VfL Wolfsburg-Fußball GmbH for the VfL-Bolzwerk. VfL Wolfsburg will immediately confirm receipt of the booking online to the booking party. This confirmation does not constitute acceptance of the offer, but rather it is subject to the availability of the booked times and the consideration of special circumstances (e.g., outstanding payment items, ban on entry). The contract based on these terms and conditions is only concluded by sending an order confirmation via email.

3.2 Payment: Payment is made following the booking process using one of the offered payment methods.

If the customer grants VfL Wolfsburg a SEPA direct debit mandate, the direct debit will only be collected after receipt of the booking confirmation via email and will be notified to the customer at least one business day before collection. An invoice for the booking will be issued to the customer upon request.

The customer agrees to ensure sufficient funds are available in the account. Costs arising from a failed direct debit collection or a chargeback shall be borne by the customer, provided that the failed collection or chargeback is not caused by the Club.

If payment is not successfully completed for reasons attributable to the customer (e.g. insufficient credit card or account funds, chargeback), the Club shall be entitled to cancel the order without replacement. Any additional costs incurred shall be reimbursed by the customer. The Club reserves the right to assert further claims for damages. The Club shall also be entitled to withhold its performance or to block the member from placing further orders in the event of outstanding payments arising from

another contractual relationship with the Club (e.g. tickets or fan articles).

In the event of default in payment, VfL Wolfsburg-Fußball GmbH reserves the right to withhold services or to terminate the contractual relationship.

If the customer is in default of payment of the fee pursuant to the relevant provision, VfL Wolfsburg-Fußball GmbH reserves the right to charge, in addition to the outstanding amount, a flat reminder fee of EUR 10.00. The customer shall be entitled to prove that no such fee or a lower amount has been incurred. The Club reserves the right to claim further damages (e.g. cancellation costs, chargeback fees, etc.).

The customer shall only be entitled to set off if his or her counterclaim has been finally determined by a court of law or has been acknowledged by VfL Wolfsburg. The customer shall only be entitled to exercise a right of retention if his or her counterclaim arises from the same contractual relationship.

3.3 Special Events: Events, corporate events and tournaments ("Special Events") must be requested in advance via bolzwerk@vfl-wolfsburg.de. These Terms and Conditions shall apply in principle to Special Events. Any specific additional rules shall be agreed with the Club's representatives responsible.

3.4 Amendments: VfL-Bolzwerk reserves the right to change the allocated space. VfL-Bolzwerk also reserves the right to use reserved spaces for special purposes, as long as the tenant is notified of the use at least 48 hours in advance.

4. Prices; Duration

4.1 Prices: Prices can be viewed on the Clubs' website. Lighting for the indoor courts, as well as the use of changing rooms, showers, and restrooms, are included in the booking price. A match ball and bibs will be provided free of charge for the duration of the match. A valid ID card

must be left as a deposit, which will be returned upon return of the equipment.

4.2 Game Duration: The booking fee is calculated per 60-minute unit. Game times begin on the full and half hour. Each team must ensure that they finish playing on time so that the new team can start on time. If play continues beyond the booked time, the Club shall be entitled to charge the regular half-hour rate for each commenced half hour of the overtime period.

5. House Rules

By entering the VfL-Bolzwerk, visitors acknowledge the VfL-Bolzwerk house rules:

(1) No liability is assumed for lost items in the court area or in the VfL-Bolzwerk locker rooms.

(2) Use of the facility is at your own risk. This applies in particular to injuries sustained during play.

(3) Every visitor to the VfL-Bolzwerk must follow the instructions of the Clubs' or Fitnesslands' staff.

(4) Parents are responsible for their children. For groups with minors (e.g. school classes, children's birthday parties), the accompanying adult is liable.

(5) All facilities must be treated in a functional and careful manner. The respective tenant of the court reservation is fully liable for any damage caused intentionally or through improper use or negligence by visitors.

(6) The posting of posters and the distribution of advertising/flyers, etc., requires the prior express approval of the club.

(7) Lost property must be handed in immediately at the reception desk.

(8) Alcoholic beverages and glass bottles are not permitted.

(9) Playing music is not permitted in the VfL-Bolzwerk.

(10) Smoking is not permitted in the VfL-Bolzwerk.

(11) Entering and playing on the courts is only permitted with suitable footwear (trainers, multi-stud shoes, or studded shoes). The wearer of the footwear is liable for any damage caused to the artificial turf. Cleaning footwear in the locker room and restrooms is prohibited.

6. Cancellation; Withdrawal; Force Majeure

6.1 Cancellation: Towards the club, bookings can only be canceled by phone (+49 5361-8903-469) or email (bolzwerk@vfl-wolfsburg.de) up to 48 hours before the start of the game. In addition, cancellations may also be processed via the event provider "Eversports". The relevant cancellation options can be found on its website. The Club has no influence over these options.

If canceled within the deadline, the payment obligation is waived, and any payments already made will be refunded via the same payment method. A withdrawal made later than this date is not possible. In that case, the booking party is therefore obligated to pay in full. Likewise, the booking party is obliged to pay in full if the booked time slot is not used.

6.2 Withdrawal: Even in the case of a distance contract within the meaning of Section 312c of the German Civil Code (BGB), no right of withdrawal exists pursuant to Section 312g (2) No. 9 BGB.

6.3 Force Majeure: In the event of force majeure, particularly in the event of an official ban on operations, VfL Wolfsburg reserves the right to cancel the VfL-Bolzwerk booking. In this case, VfL Wolfsburg will refund the booking fee within 14 days of notification of the cancellation.

7. House Rules; Liability

7.1 House Rules: VfL Wolfsburg-Fußball GmbH - and persons designated by - exercise the rights of the landlord.

7.2 Liability: All people enter and remain in the VfL-Bolzwerk at their own risk.

The Club, its legal representatives and/or vicarious agents shall be liable in connection with these GTC, irrespective of the legal grounds, only in cases of intent or gross negligence or – in the event of a breach of essential contractual obligations – limited to the foreseeable damage typical for the contract at the time the contract was concluded.

Essential contractual obligations are obligations whose fulfilment is a prerequisite for the proper performance of the contract, whose breach would jeopardize the achievement of the contractual purpose and upon whose compliance the Participant may regularly rely.

This limitation of liability shall not apply to claims for damages arising from injury to life, body or health or any other mandatory statutory grounds of liability.

The Club shall not be liable for damage resulting from the Participant's own misconduct. The same shall apply to damage caused by the misconduct of another participant unless such damage results from a breach of the duty of supervision by the person responsible for the event.

8. Violations of the Terms and Conditions

If these terms and conditions are violated, especially by violating the House Rules, the Club may by its representatives authorized to exercise the right to enforce the house rules on site prohibit further use of the facility and ban the person violating these terms and conditions from entering the premises. In such case, no claim for a refund of the rental fee shall arise. The assertion of further claims remains pending.

9. Contact

Inquiries and all matters related to the booking can be directed to the club via the following contact options:

VfL Wolfsburg-Fußball GmbH

Service Center

In den Allerwiesen 1

38446 Wolfsburg

Germany

Email: service@vfl-wolfsburg.de

Telephone: +49 5361 8903 903

(Charges may apply depending on the caller's service provider.)

Fax: +49 5361 8903 900

Availability: Monday to Friday, 9:00 a.m. to 5:00 p.m.

Website: www.vfl-wolfsburg.de

10. Data Protection

Unless specifically stated otherwise in these Terms and Conditions, the customer's personal data is processed to fulfill a contract in accordance with Art. 6 I 1 b) DSGVO.

Further data protection provisions, including the customer's rights under the DSGVO and the contact details of the club's data protection officer, can be found in the privacy policy available at www.vfl-wolfsburg.de/datenschutz.

11. Governing Law, Place of Performance, Jurisdiction

11.1 Governing Law: The mandatory legal provisions of the country in which the customer is habitually resident apply. Otherwise, German law applies. The application of the United Nations Convention on Contracts for the International Sale of Goods (CISG) is excluded.

11.2 Place of Performance: The sole place of performance for delivery, service, and payment is the registered office of the Club.

11.3 Jurisdiction: The place of jurisdiction for all disputes arising from or in connection with these Terms and Conditions and/or their validity or legal transactions based on these Terms and

Conditions is the registered office of the Club, unless the customer is a consumer.

11.4 Alternative Dispute Resolution: The Club is not obliged and in principle not willing to participate in dispute resolution proceedings before a consumer arbitration board within the meaning of the VSBG.

11.5 Language: The contractual language is German. In the event of interpretation difficulties between the German and English versions of these GTCs, the German version shall apply.

12. Additions and amendments

All amendments will be communicated to the customer in writing or – if the customer has agreed to this form of correspondence – online (e.g., by email). The additions or amendments are deemed approved if the customer does not object to them in writing or online in the specified manner (e.g., by email) within four weeks of receiving the amendments and/or additions, provided that the Club has expressly pointed out this presumption of approval in the notification. An objection entitles the Club to terminate the affected legal relationship with immediate effect.

13. Final Clause

Should individual clauses of these Terms and Conditions be invalid in whole or in part, this shall not affect the validity of the remaining clauses or the remaining parts of such clauses. The parties shall replace any invalid provision with a provision that most closely approximates the economic purpose of the invalid provision. The same shall apply to any gaps in these Terms and Conditions.