



VfL WOLFSBURG

# General Terms and Conditions of the WölfiClub

## “WölfiClub-AGB“

(as of 30.07.2025)

### 1. Scope of application of the WölfiClub GTC; amendments

a) These WölfiClub T&Cs apply to membership of the WölfiClub of VfL Wolfsburg-Fußball GmbH.

b) The WölfiClub member will be notified of any changes to the WölfiClub T&Cs on time, stating the date of validity. The changes shall be deemed approved unless the member objects in writing within one month of receipt of the notification of change. If a WölfiClub member objects to an amendment to the WölfiClub T&Cs, the old version of the WölfiClub T&Cs shall apply to this member until the time of the annual automatic renewal of membership. The new WölfiClub T&Cs must be agreed to in order to continue the membership.

### 2. Requirements for WölfiClub membership

a) Any natural person who has not yet reached the age of 14 can become a member of the WölfiClub. The membership application can only be submitted by a person with parental authority or another person of legal age (the applicant is also a contractual partner) who has obtained the consent of a parent or guardian in advance.

b) Admission to the WölfiClub can be applied for using the online WölfiClub application form. This can be accessed either at [www.woelficlub.de](http://www.woelficlub.de) (without a VfL online account) or via the personal VfL online account. This requires registration at [www.woelfeshop.de](http://www.woelfeshop.de), which is possible for persons aged 16 and over. In the event of registration, a personal password will be issued. The customer himself is responsible for ensuring that no unauthorised third parties gain knowledge of his password. The customer is liable for all unauthorised use by third parties in this context,

unless the customer is not responsible for the misuse. WölfiClub membership begins with the acceptance of the membership application by VfL Wolfsburg-Fußball GmbH. The declaration of acceptance is made by sending the membership confirmation in text form.

### 3. Object of the WölfiClub membership

a) Upon signing up for membership, the WölfiClub member receives a membership card (WölfiCard). The WölfiCard is non-transferable. The loss of the membership card must be reported to VfL Wolfsburg-Fußball GmbH immediately in writing or by e-mail. A replacement card will be issued to the WölfiClub member for a service fee of 10 EUR.

b) Membership of the WölfiClub enables WölfiClub members to take advantage of special services and discounts offered by VfL Wolfsburg-Fußball GmbH. The utilisation of these services and discounts is only possible with a valid WölfiCard.

c) The respective General Terms and Conditions of VfL Wolfsburg-Fußball GmbH in the respective valid version shall apply to services provided by VfL Wolfsburg-Fußball GmbH. These are available at [www.vfl-wolfsburg.de](http://www.vfl-wolfsburg.de) and can be saved and printed as a pdf-document.

d) Members of the WölfiClub are regularly informed about changes or updates to the publicised range of services.

### 4. Admission fee and membership fee

a) Upon admission to the WölfiClub, a one-off admission fee of 15 EUR must be paid. This is due for payment together with the first membership fee.

b) The WölfiClub fee is 12.00 EUR per year of membership. A membership year begins on 1 July of a calendar year and ends on 30 June of the following calendar



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year. The WölfiClub fee is due for payment on 1 July of each year. If joining at a time other than 1 July of a year, the membership fee is only calculated pro rata according to the shorter term in the first year of membership and is due for payment immediately after the membership is concluded.

**c)** The membership fee or the admission fee shall be collected by SEPA direct debit. In the event of late payment, VfL Wolfsburg-Fußball GmbH reserves the right to withhold services or to terminate the contractual relationship in accordance with clause 5 e).

**d)** If the WölfiClub member or the contractual partner is in arrears with the payment of the fee in accordance with clauses 4 a) and b), VfL Wolfsburg-Fußball GmbH reserves the right to charge a flat-rate reminder fee of 10 EUR in addition to this fee. The contractual partner shall be permitted to prove that this fee has not been incurred or has not been incurred in this amount. The right to claim further damages (cancellation, chargeback fees, etc.) remains reserved.

**e)** If the member is registered in the WölfiClub up to 6 months after birth, membership is free of charge until the member's 6th birthday. The admission fee is also not payable in this case. From the 6th birthday onwards, membership is subject to a fee. The member will be contacted in good time and in-formed of the obligation to pay from the 6th birthday.

**f)** If the WölfiClub member is automatically transferred to the WölfeClub at the age of 14, young people aged 14 and 15 continue to pay only a club fee of 12 EUR per year; from the age of 16, the WölfeClub fee is 30 EUR per year. The current WölfeClub T&Cs also apply to the services that members receive from the WölfeClub. These are available at [www.vfl-wolfsburg.de](http://www.vfl-wolfsburg.de).

## **5. Term and termination of membership**

**a)** WölfiClub membership is initially valid until 30 June of each year and is automatically extended by a further year

unless it is cancelled in accordance with the provisions of these WölfiClub T&Cs or an amendment to these WölfiClub T&Cs is objected to. Upon reaching the age of 14, the WölfiClub member is automatically re-registered in the WölfeClub. In this respect, the WölfeClub T&Cs apply in addition. These are available at [www.vfl-wolfsburg.de](http://www.vfl-wolfsburg.de).

**b)** Membership of the WölfiClub ends upon cancellation or objection by the WölfiClub member to an amendment to these WölfiClub T&Cs or the death of the WölfiClub member.

**c)** Any free membership in accordance with Clause 4 d) ends automatically when the member reaches the age of 6 years, unless the member extends the membership in writing or text form to VfL Wolfsburg-Fußball GmbH for a fee. This extension can be declared at any time with effect from the transfer date (6th birthday).

**d)** Membership of the WölfiClub can be cancelled by the WölfiClub member or VfL Wolfsburg-Fußball GmbH with effect from 30 June of each year by 31 May of each year. Cancellation by the WölfiClub member must be made online at [www.vfl-wolfsburg.de/allgemeines/online-kundengungen](http://www.vfl-wolfsburg.de/allgemeines/online-kundengungen), by email to [mit-glied@vfl-wolfsburg.de](mailto:mit-glied@vfl-wolfsburg.de) or in writing by post to

, VfL Wolfsburg-Fußball GmbH (WölfiClub, In den Allerwiesen 1, 38446 Wolfsburg).

**e)** VfL Wolfsburg-Fußball GmbH reserves the right to cancel WölfiClub membership for good cause without notice. Good cause shall be deemed to exist, for example, if the WölfiClub member fails to pay the annual membership fee due or misuses the membership benefits.

## **6. Obligations of the WölfiClub member**

**a)** The WölfiClub member undertakes to provide the WölfiClub at all times with the current personal data required for membership, such as name and address details, bank details or other information required for membership, and to notify the WölfiClub of any changes without delay. The notification of changes can be made



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by telephone to the Service Centre 0049 - (0)5361 8903-903, by e-mail to [mitglied@vfl-wolfsburg.de](mailto:mitglied@vfl-wolfsburg.de) or in writing to VfL Wolfsburg-Fußball GmbH (WölfiClub, In den Allerwiesen 1, 38446 Wolfsburg). It must be ensured that sufficient funds are available in the account at the time of the direct debit in accordance with Clause 4.

**b)** For minors, the provision in Section 2 a) applies accordingly with regard to the disclosure of personal data, as well as for objections or cancellation by the minor.

## **7. Liability**

**a)** VfL Wolfsburg-Fußball GmbH shall not be liable for the performance of third-party services arranged by the cooperation partners, but only for the proper arrangement.

**b)** Otherwise, VfL Wolfsburg-Fußball GmbH and its legal representatives or vicarious agents shall only be liable for wilful intent or gross negligence. In the event of simple negligence, VfL Wolfsburg-Fußball GmbH shall only be liable in the event of a breach of material contractual obligations and limited in amount to the foreseeable damage typical for the contract; this limitation of liability shall also apply to legal representatives or vicarious agents of VfL Wolfsburg-Fußball GmbH. Liability for culpable injury to life, limb or health remains unaffected; this also applies to mandatory liability under the Produkthaftungsgesetz.

## **8. Miscellaneous**

**a)** Membership shall be governed exclusively by German law to the exclusion of its conflict of law provisions.

**b)** The place of jurisdiction for all rights and obligations in connection with the contract shall be the registered office of VfL Wolfsburg-Fußball GmbH.

**c)** VfL Wolfsburg is not obliged and in principle not willing to participate in dispute resolution proceedings before a consumer arbitration board within the meaning of the VSBG.

**d)** There are no verbal collateral agreements. Amendments to the contract must

be made in writing. This also applies to any change to the written form requirement. Should individual provisions of these WölfiClub T&Cs be invalid or unenforceable or become invalid or unenforceable after conclusion of the contract, this shall not affect the validity of the remaining provisions. In place of the invalid or unenforceable provision, the parties shall agree on a valid and enforceable provision whose effects come closest to the economic objective pursued by the contracting parties with the invalid or unenforceable provision.